# GOVERNMENT OF INDIA
# COMMUNICATIONS AND INFORMATION TECHNOLOGY
# LOK SABHA

UNSTARRED QUESTION NO:267
ANSWERED ON:19.02.2003
DISRUPTION OF LAND LINE PHONES
GULAM MEHMOOD BANATWALLA

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

(a) whether the links between MTNL`s land-line phones and other cell phones in Delhi were disrupted n January 2003;

(b) if so, the period of disruption;

(c) the details regarding the causes of disruption and the manner in which the disruption took place;

(d) when the disruption ended and the connectivity restored; and

(e) the details of the facts which led to the restoration of the connectivity?

## Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY(SHRIMATI SU MAHAJAN)

(a) Yes, Sir.

(b) Disturbances in the inter-connecting links were noticed from the afternoon of 16.1.2003, and normal operations were restored by 21.1.2003.

(c) Due to some differences on terms of inter-connection between the operators some disturbances in the network had occurred. Steps were taken in due course to ensure that all interconnecion links worked properly and services got normalized.

(d) & (e): With the restoration of interconnection links between the various operators the services became normal on 21.01.03.